



## NFIP Resources for Flooding Incidents



Areas of Region 4 and 6 are in the projected path of a severe rain and wind event. As the risk of flooding approaches, FEMA's National Flood Insurance Program (NFIP) is standing by to assist you and your customers.

Below are a number of resources available for your use. All resources may be distributed widely with other partners in insurance, public safety, emergency

management, media, and elsewhere. Please see the attached document for a printable version of this email.

### Quick Resources

- > [How to Start Filing Your Claim](#)
- > [How to Document Damage](#)
- > [NFIP Claims Handbook](#)

### General Information on the NFIP

- > Website: [FloodSmart for Consumers](#)
- > Website: [FloodSmart for Agents](#)
- > Handbook: [NFIP Desk Reference Guide For State Insurance Commissioners and Others](#)
- > Fact Sheet: [For Real Estate Agents](#)



## Preparing for a Storm

- > Website: [What to Do Before a Flood](#)
- > Website: [Information on Reducing/Avoiding Flood Damage](#)
- > Fact Sheet: Flood Loss Avoidance [English](#) | [Spanish](#)
- > Fact Sheet: [Understanding Flood Loss Avoidance for Agents](#)
- > Social Media Toolkit: [General Flood Safety](#)
- > Video: Flood Loss Avoidance [English](#) | [Spanish](#)
- > Video: How to Secure Documents in Preparation for a Flood [English](#) | [Spanish](#)
- > Resource Library: [NFIP Marketing Resource Library](#) (hundreds of assets including social media posts, videos, fact sheets, templated letters to potential customers and other products to communicate the value of flood insurance)



## Filing Your Claim

- > Website: [How to Start Filing Your Claim](#)
- > Fact Sheet: How to File a Flood Insurance Claim [English](#) | [Spanish](#)
- > Fact Sheet: Starting Your Recovery: FEMA's Flood Insurance Claims Process [English](#) | [Spanish](#)
- > Graphic: Who's Knocking at Your Door [English](#) | [Spanish](#)
- > Video: [How to Document Damage](#)

## Recovering from a Flood

- > Website: [How to Document Damage and Start Clean-Up](#)
- > Handbook: [NFIP Claims Handbook](#)
- > Fact Sheet: [Build Back Safer & Stronger](#)
- > Fact Sheet: [Salvaging Water-Damaged Family Valuables and Heirlooms](#)
- > Graphic: [Coming Home After a Flood](#)
- > Website: [Reducing Future Flood Damage](#)



## Information for Insurance Agents

- > Fact Sheet: [Flood Insurance, Make It Your Business](#)
- > Handbook: [Flood Insurance Agent Field Guide](#)

If you have questions about any of the above resources, please contact [Ugo Iteogu](#).