

# Medicaid Beneficiaries

Families and individuals who do not currently receive Medicaid benefits can apply online with ePass at [epass.nc.gov](https://epass.nc.gov). You may also use our curbside services at 612 College Street, Jacksonville, NC to fill out and turn in a paper application.

In response to the COVID-19 public health emergency, our federal partners granted NC Medicaid the authority to temporarily modify several policies.

Your current Medicaid coverage will be NOT reduced.

Your current Medicaid coverage will be NOT cancelled unless you move out of state or ask for it to be cancelled.

If you are currently receiving Medicaid benefits, your certification period will be extended for either six or twelve months, depending on what type of coverage you currently have.

If you pay an enrollment fee for NC Health Choice, the fee has been waived until further notice.

If you pay an enrollment fee and/or premium for Health Care for Workers With Disabilities, the fee has been waived until further notice.

You can call 910-455-4145 to speak to someone about your benefits or if you have questions.